Synergi Enterprise Performance Management

Installation Procedures

Contents

[Overview 2](#_Toc337037786)

[The purpose of this document is to outline 2](#_Toc337037787)

[Installation Workflow 2](#_Toc337037788)

[Installation References 2](#_Toc337037789)

[Step 3: Database Installation 2](#_Toc337037790)

[Step 4: Web site Installation 2](#_Toc337037791)

[Step 5: Background Services Installation 3](#_Toc337037792)

# Overview

## The purpose of this document is to outline

* The workflow between Ken and Synergi Team to do Synergi Installation for Tunes.

# Installation Workflow

This will describe the workflow between Ken and Synergi Team to do the first installation.

|  |  |  |
| --- | --- | --- |
| **Step** | **PIC** | **Description** |
| 1 | Ken | * Set up all server requirements (hardware and software).   (Refer to “Tune - Synergi Installation Procedures – Environment Setup.docx” for more details) |
| 2 | Synergi Team | * Provide Installation Package: empty Synergi databases and scripts. |
| 3 | Ken | * Install Synergi databases. * Provide database connection: local IP which web server can contact. |
| 4 | Ken | * Create web site and provide public domain/IP. * Provide FTP account to WebFolder (read/write permissions). * Provide CRS API URL and account username/password. |
| 5 | Ken | * Install Background services. |
| 6 | Synergi Team | * Copy website files to WebFolder using FTP account provided by Ken. * Change necessary information in configuration file in WebFolder. |
| 7 | Synergi Team | * Go to website url to install initialized data. |
| x |  | * Start to use. |

# Installation References

## Step 3: Database Installation

* Restore the empty Synergi database.
  + Restore db from empty db backup.
  + Run \_01\_Synergi\_Structure.sql. This will create a user/login “synergiuser” for the database Synergi.
* Restore the empty Competition database.
  + Restore from the empty Competition database.
  + Run \_09\_Competition\_Structure.sql. This will create a user/login “synergiuser” for the database Competition.

## Step 4: Web site Installation

* Deploy to the server as an asp.net 4.0 application (set application pool is in Integrated mode for IIS 7).
* Make sure Default.aspx is in the list of default start pages.
* Provide “write” permission to the folder /Logs to “NetworkService” account.

## Step 5: Background Services Installation

* Synergi Background Services installation file is in folder InstallationPackage\Services\BackgroundServices.
  + For existing version: stop and unregister the current service by using uninstall.bat (provided in the destination folder).
  + Run Installer.
  + Change connection string in .config file (destination folder).
  + Register and start the new service by using install.bat (destination folder).